

Quality Policy

We are committed to achieving our vision, “We Open The Way To Connect Communities Through Sustainable, Innovative Infrastructure Solutions” through our mission, “The People of Colas Collaboratively Deliver Innovative & Sustainable End To End Infrastructure Solutions That Utilise Our Local Expertise, Global Strength & Technical Know-How” by living our core values, “Caring”, “Sharing”, “Daring”.

We will continue to:

- Demonstrate our commitment to go further by maintaining strong relationships with internal & external stakeholders to deliver best practice and value.
- Develop Lean capability alongside our delivery partners increasing value and removing waste in our value streams and support processes.
- Continuously monitor and improve our (and our delivery partners) performance monitored through strategic performance indicators and strategic initiatives aligned to our strategic objectives.
- Empower our teams to improve how they work by enhancing their capabilities focusing on external and internal customer needs.
- Realise and capture significant “benefits” through our improvement activities.

We will achieve this through:

- Managing the quality of products and services provided to clients by adopting Lean continuous improvement methods in our day-to-day operations and activities.
- The establishment of long-term collaborative relationships with customers, suppliers, sub-contractors and other stakeholders to develop pioneering solutions that fully comply with relevant legal requirements, standards, and specifications.
- The implementation of an effective quality management system (QMS) that delivers efficient, safe, and environmentally sustainable processes and is certified to ISO 9001 and relevant National Highway Sector Schemes.
- The deployment of our strategic objectives and strategic performance indicators that are cascaded to all levels of the business through Strategy Cascade & Business Performance Management Framework.
- The understanding of risks and opportunities that impact on the effectiveness of our QMS and ability to achieve our strategy.
- The measurement and review of our business processes as part of the Integrated Management System (IMS).
- The retention, the recruitment, and the development of talented and passionate people, to ensure commitment to, and delivery of, business objectives.
- The provision and maintenance of the necessary resource, infrastructure, intelligent and innovative engineering solutions to support the organisation in delivering its vision for growth.

We are committed to improving our business by sharing best practice with the International Colas Group, investing in technology and R&D and establishing an organisational culture whereby employees are encouraged to utilise their creativity to drive improvement and innovation activity. This policy will be communicated throughout the organization including Colas Limited subsidiaries: Colas UK Projects Ltd, Colas Isle of Man, Colas SIAC projects and Allied Infrastructure and is readily available to interested parties on request and will be kept as documented information.

Chief Executive Officer

F. Lahmamsi

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